

Congratulations on your purchase of the Andrea NC-181VM USB-C Headset!

The product features, state-of-the-art, noise canceling microphone technology that removes background noise for optimal intelligibility.

Users receive:

- Andrea microphone technology in a high-fidelity headset that can be easily folded flat for convenient storage
- A quality metal flex boom which keeps the microphone accurately positioned in place
- Increased speed and accuracy of PC speech-driven applications
- Cable module with earphone volume control and microphone on/off mute switch.

#### CONNECTING THE HEADSET TO YOUR COMPUTER:

1. Plug the headset USB type C connector into a USB slot on your computer.
2. Fit the adjustable headband over your head to secure the headset with the speaker resting comfortably on your ear and the temple pad about one to two inches over the other ear. Note: The microphone boom can rotate to adapt to either the right or left side of your head.
3. Adjust the microphone boom so that the microphone is approximately 3/4" in front of your mouth, making sure that you are talking into the voice side of the microphone, indicated by the white dot.

C46-5432-2 Rev -

Package includes: One (1) NC-181 VM USB-C Headset and one (1) NC-181 VM USB-C Headset Publication.

#### TROUBLESHOOTING

No sound from headset ear phone while an audio CD plays from computer.

- A. Check all connections.
- B. Check sound and audio device's properties that Andrea USB audio device is selected.
- C. Check output volume level adjustment in software and on cable module.

Microphone does not record sound when using a voice-recording application.

- A. Check all connections.
- B. Check sound and audio device's properties that Andrea USB audio device is selected.
- C. Bring the microphone closer to your mouth.
- D. Check input control for proper level in software.
- E. Check that microphone is not muted on cable module or in the PC's microphone audio panel.

#### TECHNICAL SERVICE

We hope that you enjoy your Andrea NC-181VM USB-C Headset. If you have additional questions, please visit our website at: [www.andreacommunications.com/support](http://www.andreacommunications.com/support) or call Andrea Communications Technical Service team at 1-800-442-7787 (USA & Canada) for assistance.

#### NOTES:



**NC-181VM USB-C  
MONO HEADSET**

#### WARRANTY INFORMATION

Please visit our website at:  
[www.andreacommunications.com/warranty](http://www.andreacommunications.com/warranty)  
for all warranty information.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

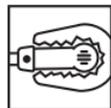
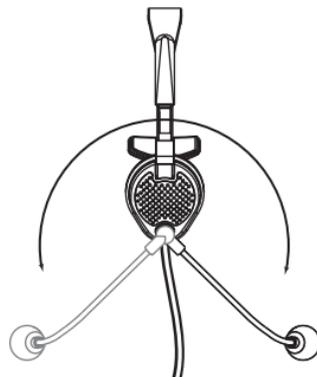


(IEC 60417-6044)

#### POSITION MICROPHONE 3/4" (20 MM) FROM MOUTH



#### HEADSET ADJUSTABLE FOR USE ON RIGHT/LEFT EAR



Talk into side of  
microphone indicated  
by white dot

#### CONNECTION OF THE NC-181VM USB-C HEADSET TO YOUR COMPUTER

