

Congratulations on your purchase of the Andrea NC-185VM USB-C Stereo Headset!

This product features state-of-the-art, noise canceling microphone technology that removes background noise and speaker noise for optimal intelligibility. Users receive:

- Andrea microphone technology in a high-fidelity headset that can be easily folded flat for convenient storage
- A quality metal flex boom which keeps the microphone accurately positioned in place
- Increased speed and accuracy of PC speech-driven applications
- Cable module with earphone volume control and microphone on/off mute switch.

CONNECTING THE HEADSET TO YOUR COMPUTER:

1. Plug the headset USB type C connector into a USB slot on your computer.
2. Fit the adjustable headband over your head to secure the headset with the speakers resting comfortably around your ears.

Note: The microphone boom can rotate to adapt to either the right or left side of your head.

3. Adjust the microphone boom so that the microphone is approximately 3/4" in front of your mouth, making sure that you are talking into the voice side of the microphone, indicated by the white dot.

C46-5435 Rev M

Package includes: One (1) NC-185 VM USB-C Headset and one (1) NC-185 VM USB-C Headset Publication.

Retail Version also includes one (1) Carry bag.

TROUBLESHOOTING

No sound from headset ear phone while an audio CD plays from computer.

- A. Check all connections.
- B. Check sound and audio device's properties that Andrea USB audio device is selected.
- C. Check output volume level adjustment in software and on cable module.

Microphone does not record sound when using a voice-recording application.

- A. Check all connections.
- B. Check sound and audio device's properties that Andrea USB audio device is selected.
- C. Bring the microphone closer to your mouth.
- D. Check input control for proper level in software.
- E. Check that microphone is not muted on cable module or in the PCs microphone audio panel.

TECHNICAL SERVICE

We hope that you enjoy your Andrea NC-185VM USB-C Headset. If you have additional questions, please visit our website at: www.andreacommunications.com/support or call Andrea Communications Technical Service team at 1-800-442-7787 (USA & Canada) for assistance.

NOTES:



NC-185VM USB-C STEREO HEADSET

WARRANTY INFORMATION

Please visit our website at:
www.andreacommunications.com/warranty
for all warranty information.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

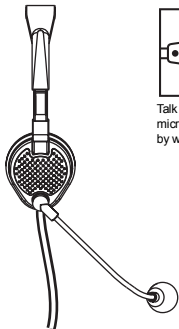
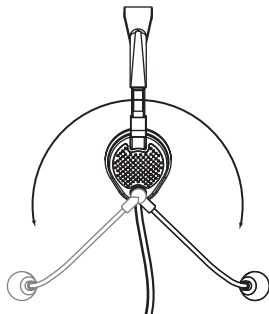


(IEC 60417-6044)

POSITION MICROPHONE 3/4" (20 MM) FROM MOUTH



HEADSET ADJUSTABLE FOR USE ON RIGHT/LEFT EAR



Talk into side of microphone indicated by white dot

CONNECTION OF THE NC-185VM USB-C HEADSET TO YOUR COMPUTER

