# Congratulations on your purchase of the Andrea PC Headset NC-181!

The Andrea PC Noise Canceling Headset NC-181 features, state-of-the-art, Noise Canceling microphone technology that removes background noise and echo speaker feedback for optimal voice recognition. Users receive:

- Andrea microphone technology in a high-fidelity, headset that can be easily folded flat for convenient storage.
- Quality metal flex boom keeps microphone accurately positioned in place.
- Increased speed and accuracy of PC speechdriven applications.

# CONNECTING THE NC-181

To connect the Andrea Noise Canceling PC Headset NC-181 to your computer's sound card:

Plug the black headset plug into your computer or mobile device's shared microphone/speaker port. If using an older computer with sperepate microphone and speaker ports use the included C-200 Adapter Cable. Plug the headset into the C-200s black port.

- Plug the pink microphone jack (indicated by a microphone icon) into the "mic in" port.
- 2. Plug the green speaker jack (indicated by a sound icon) into the "speaker" port.

# COMPATIBILITY

The NC-181 is compatible with most major sound cards, computers and laptops with either a single shared microphone/speaker port or dual microphone and speaker ports.

#### **HEADSET INSTRUCTIONS**

- Fit the adjustable headband over your head to secure the headset with the speaker resting comfortably around your ear and the temple pad about one to two inches over the other ear. Note: The microphone boom can rotate to adapt to either the right or left side of your head.
- Adjust the microphone boom so that the microphone is approximately 3/4" in front of your mouth, making sure that you are talking into the voice side of the microphone, indicated by the white dot.

### TROUBLESHOOTING

If you encounter the following problems:

No sound from headset ear piece while an audio CD plays from computer.

- A. Check all connections.
- B. Consult your sound card instruction booklet
- C. Check output volume level adjustment in software.

Microphone does not record sound when using a voice-recording application.

- A. Check all connections.
- B. Bring the microphone closer to your mouth.
- C. Check input control for proper level in software.
- D. Check that microphone is not muted in the PCs microphone audio panel.

# TECHNICAL SERVICE

We hope that you enjoy your Andrea NC-181 Headset. If you have additional questions, please visit our website at: www.andreacommunications.com/support or call Andrea Communication's Technical Service team at 1-800-442-7787 (USA & Canada) for assistance.

# WARRANTY INFORMATION

Please visit our website at: www.andreacommunications.com/warranty



NC-181 HEADSET

C46-5430 REV C















