

## Congratulations on your purchase of the Andrea NC-185M Mobile Headset

The Andrea NC-185M Mobile Noise Canceling Headset features, state-of-the-art, Noise Canceling microphone technology that removes background noise for optimal voice recognition.

Users receive:

- Andrea microphone technology in a high-fidelity headset
- Quality metal flex boom keeps the microphone accurately positioned in place
- Increased speed and accuracy of PC speech-driven applications
- Cable module with earphone volume control

### Connecting the NC-185M

To connect the Andrea NC-185M Headset to our computer's sound card:

1. Plug the black plug into your mobile device's shared microphone/speaker port

### COMPATIBILITY

The NC-185M is compatible with most mobile devices such as smartphones, laptops, tablets and Computers with a single shared microphone/speaker port.

C46-5434-25 Rev A

### HEADSET INSTRUCTIONS

1. Fit the adjustable headband over your head to secure the headset with the speakers resting comfortably around your ears.

Note: The microphone boom can rotate to adapt to either the right or left side of your head.

2. Adjust the microphone boom so that the microphone is approximately 3/4" in front of your mouth.

### TROUBLESHOOTING

If you encounter the following problems:

No sound from headset ear piece while audio plays from computer.

- A. Check all connections.
- B. Consult your sound card instruction booklet
- C. Check output volume level adjustment in software.

Microphone does not record sound when using a voice-recording application.

- A. Check all connections.
- B. Bring the microphone closer to your mouth.
- C. Check input control for proper level in software.
- D. Check that microphone is not muted in the PC's microphone audio panel.

Visit [www.andreacommunications.com](http://www.andreacommunications.com) to enhance your analog headset with Andrea's USB-UNIV Universal External Headset Adapter.

### TECHNICAL SERVICE

We hope that you enjoy your Andrea NC-185M Headset. If you have additional questions, please visit our website at: [www.andreacommunications.com/support](http://www.andreacommunications.com/support) or call Andrea Communications LLC's Technical Service team at 1-800-442-7787 (USA & Canada) for assistance.

### WARRANTY INFORMATION

Please visit our website at: [www.andreacommunications.com/warranty](http://www.andreacommunications.com/warranty) for all warranty information.



**NC-185M  
HEADSET**

Package includes: One (1) NC-185M Mobile Headset, and  
One (1) NC-185M Headset Publication

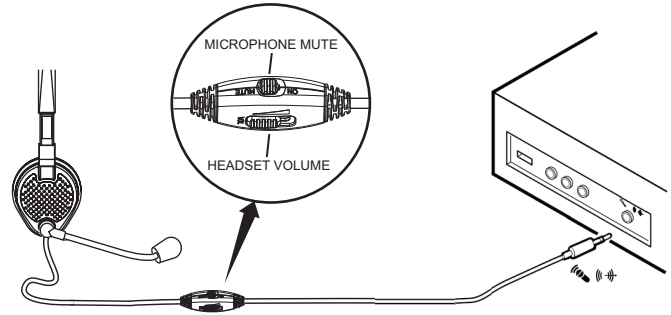




**POSITION MICROPHONE 3/4" (20 MM)  
FROM MOUTH**

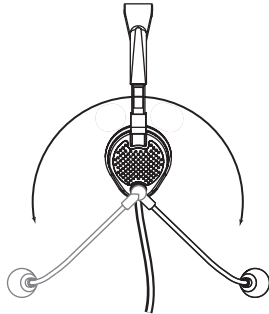


**STANDARD SET-UP**



Talk into side of  
microphone indicated  
by white dot

**HEADSET ADJUSTABLE FOR USE  
ON RIGHT/LEFT EAR**



Visit [www.andreacommunications.com](http://www.andreacommunications.com)  
to see our complete product line or call  
1-800-442-7787 USA / Canada