

Congratulations on your purchase of the Andrea USB-C AUDIO ADAPTER!

Andrea's USB-C AUDIO ADAPTER is a high fidelity external sound card device with microphone input and stereo output.

The USB-C AUDIO ADAPTER is a Universal Audio Adapter that will allow you to connect to your computers USB-C port.

You can connect both Computer Headsets with pink and green plugs as well as Mobile Computer Headsets with a single black to the color coded jacks on the Adapter.

You can also connect a TRRS (4 pin plug) Microphone such as the Andrea SG-110M to the black jack as well as a TRS (3 pin plug) Microphone such as the NC-8 to the pink jack.

You can also connect external stereo speakers to the green jack on the adapter.

The USB-C AUDIO ADAPTER can also plug into any standard USB-A ports with the included adapter.

CONNECTING YOUR USB-C AUDIO ADAPTER TO YOUR COMPUTER

1. Plug USB connector into USB-C port on your computer. To connect to a USB-A port use the included adapter.
2. Connect your headset, headphone or microphone to the color coded jack(s) on the USB-C AUDIO ADAPTER.

TROUBLESHOOTING

If you encounter the following problems:

No sound from headset ear phone while audio plays from computer.

- A. Check all connections making sure the color coded jacks are correctly installed.
- B. Check that the correct audio device is selected in the PC's control panel.
- C. Check output volume level adjustment in software and on the headset cable module.

If you encounter the following problems:

Microphone does not record sound when using a voice-recording application.

- A. Check all connections.
- B. Bring the microphone closer to your mouth.
- C. Check input control for proper level in software.
- D. Check that microphone is not muted on the headsets cable module or in the PC's microphone audio panel.



WARRANTY INFORMATION

Please visit our website at:

www.andreacommunications.com/warranty

TECHNICAL SERVICE

We hope that you enjoy your USB-C AUDIO ADAPTER. If you have additional questions, please visit our website at:

www.andreacommunications.com/support

or call Andrea Communications Technical Service team at 1-800-442-7787 (USA & Canada) for assistance.

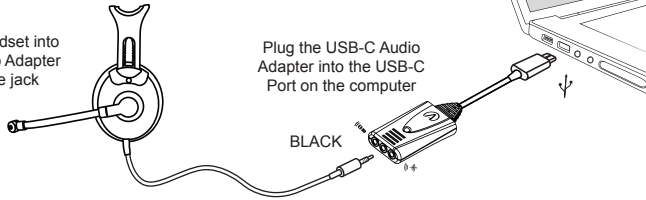
C46-5500 Rev -

USB-C AUDIO ADAPTER



CONNECTING A MOBILE HEADSET TO YOUR COMPUTER USING THE USB-C AUDIO ADAPTER

Plug Mobile Headset into the USB-C Audio Adapter into the middle jack (Black)

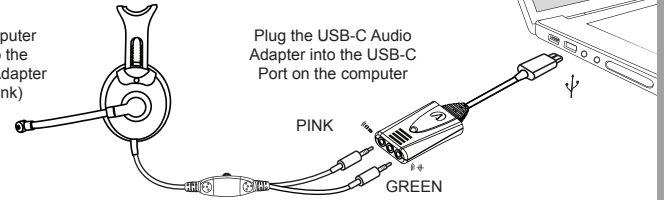


Plug the USB-C Audio Adapter into the USB-C Port on the computer

BLACK

CONNECTING A COMPUTER HEADSET TO YOUR COMPUTER USING THE USB-C AUDIO ADAPTER

Plug the Computer Headset into the USB-C Audio Adapter (Green & Pink)



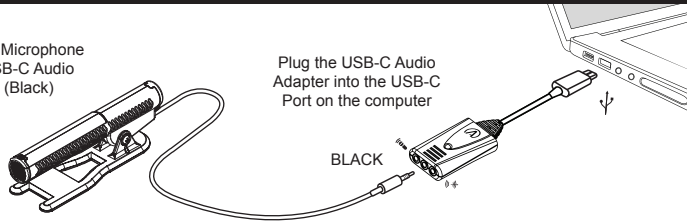
Plug the USB-C Audio Adapter into the USB-C Port on the computer

PINK

GREEN

CONNECTING A MOBILE MICROPHONE TO YOUR COMPUTER USING THE USB-C AUDIO ADAPTER

Plug Mobile Microphone into the USB-C Audio Adapter (Black)

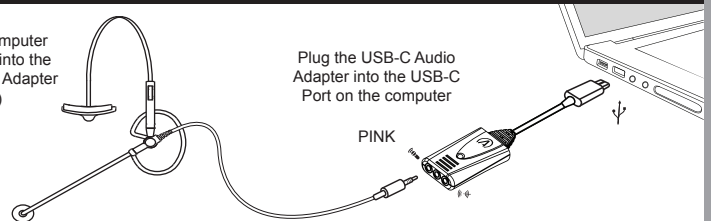


Plug the USB-C Audio Adapter into the USB-C Port on the computer

BLACK

CONNECTING A COMPUTER MICROPHONE TO YOUR COMPUTER USING THE USB-C AUDIO ADAPTER

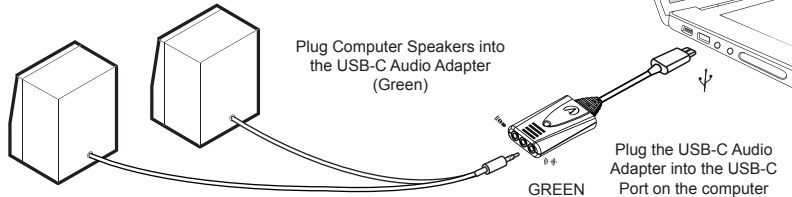
Plug the Computer Microphone into the USB-C Audio Adapter (Pink)



Plug the USB-C Audio Adapter into the USB-C Port on the computer

PINK

CONNECTING COMPUTER SPEAKERS TO YOUR COMPUTER USING THE USB-C AUDIO ADAPTER

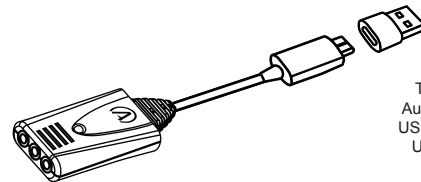


Plug Computer Speakers into the USB-C Audio Adapter (Green)

GREEN

Plug the USB-C Audio Adapter into the USB-C Port on the computer

CONNECTING THE USB-C AUDIO ADAPTER TO A NORMAL USB PORT



To connect the USB-C Audio Adapter to a normal USB Port, use the included USB-C to USB Adapter