

Congratulations on your purchase of the Andrea USB-UNIV Universal Headset Adapter!

Andrea's USB-UNIV Universal Headset Adapter is a high fidelity external sound card device with stereo input and output.

The USB-UNIV is a Universal Headset Adapter that will connect with both Computer Headsets with pink and green plugs as well as Mobile (TRRS) headsets with a single black plug.

CONNECTING YOUR USB-UNIV UNIVERSAL HEADSET ADAPTER TO YOUR COMPUTER

1. Plug USB connector into USB slot on your computer.
2. Connect your headset, headphone or microphone to the color coded jack(s) on the USB-UNIV Adapter.

TROUBLESHOOTING

If you encounter the following problems:

No sound from headset ear phone while an audio CD plays from computer.

- A. Check all connections making sure the color coded jacks are correctly installed.
- B. Check that the correct audio device is selected in the PC's control panel
- C. Check output volume level adjustment in software and on the cable module.

If you encounter the following problems:

Microphone does not record sound when using a voice-recording application.

- A. Check all connections.
- B. Bring the microphone closer to your mouth.
- C. Check input control for proper level in software.
- D. Check that microphone is not muted on cable module or in the PC's microphone audio panel.

WARRANTY INFORMATION

Please visit our website at:

www.andreacommunications.com/warranty

TECHNICAL SERVICE

We hope that you enjoy your USB-UNIV Adapter. If you have additional questions, please visit our website at:

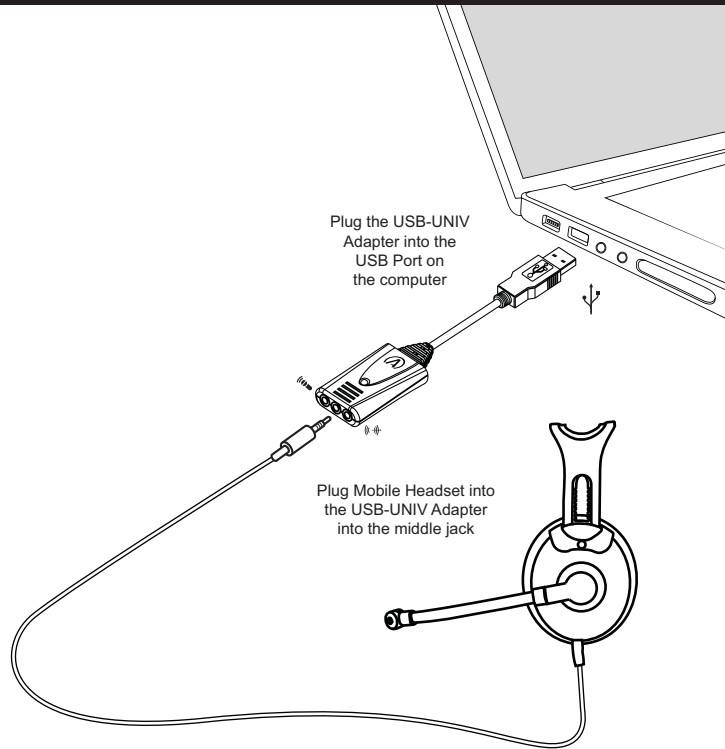
www.andreacommunications.com/support

or call Andrea Communications's Technical Service team at 1-800-442-7787 (USA & Canada) for assistance.



USB-UNIV UNIVERSAL HEADSET ADAPTER

**CONNECTING A MOBILE HEADSET TO
YOUR COMPUTER USING THE USB-UNIV ADAPTER**



**CONNECTING A COMPUTER HEADSET TO YOUR
COMPUTER USING THE USB-UNIV ADAPTER**

